



Ahold Delhaize statement on Ahold Delhaize USA cybersecurity issue

November 8, 2024 at 12:00 PM EST

Zaandam, 8 November 2024. Ahold Delhaize USA recently detected a cybersecurity issue within its U.S. network. Immediately upon detecting the issue, our security teams began an investigation with the assistance of external cybersecurity experts. We also notified law enforcement.

Our teams are taking steps to assess and mitigate the issue. This includes taking some systems offline to help protect them. This issue and subsequent mitigating actions have affected certain Ahold Delhaize USA brands and services including a number of pharmacies and certain e-commerce operations.

Each of Ahold Delhaize USA's brands' stores are open and serving customers. We will continue to take actions to further protect our systems. The security of our customers, associates and partners is a top priority.

We apologize for any inconvenience this issue may have caused customers and partners.

Cautionary notice

This communication includes forward-looking statements. All statements other than statements of historical facts may be forward-looking statements.

Forward-looking statements are subject to risks, uncertainties and other factors that are difficult to predict and that may cause actual results of Koninklijke Ahold Delhaize N.V. (the "Company") to differ materially from future results expressed or implied by such forward-looking statements. Such factors include, but are not limited to, the risk factors set forth in the Company's public filings and other disclosures. Forward-looking statements reflect the current views of the Company's management and assumptions based on information currently available to the Company's management. Forward-looking statements speak only as of the date they are made and the Company does not assume any obligation to update such statements, except as required by law.